



**Ontario Convention Center
Internet Access Order Form**

**VALID FROM 11/12/2009 TO 12/31/2010*

Company	Booth/Room Number		
Billing Address	City	State	Zip
Show Name	Show Dates		
Contact	Phone		
E-mail Address	Fax		

Payment Information:

AMEX [] MasterCard [] VISA [] Check #: _____

Name on Credit Card: _____

Credit Card #: _____ Exp. Date: _____

Signature: _____

Billing Address of Credit Card: _____

Make check payable to: showNets, LLC.

Exhibit Area Network Services	Qty.	Advanced	Standard	Amount
A. Wireless Connection * SIGN-UP is Automated * On-Site Only Starting at \$19.95 per day				
B. Wired Internet Access				
Shared Internet Access (128k Private Address, 1 machine only)		400.00	500.00	
Shared Internet Access (512k Private Address, 1 machine only)		795.00	895.00	
Shared T1 Internet Access (Public IP Address, 1 machine)		995.00	1095.00	
Each Additional Machine Added to the Public Network		125.00	150.00	
Individual T1 Bandwidth		4900.00	5400.00	
C. Rental Equipment				
8 Port Switch Rental (Pick up at Service Desk)		150.00	150.00	
24 Port Switch Rental (Pick up at Service Desk)		250.00	250.00	
CAT5 Patch Cable Rental – 50' (Pick up at Service Desk)		50.00	50.00	
Custom Cabling		Bid	Bid	
Line Service – T1 Extension from Demark to Booth		2000.00	2500.00	
Total Order				

To avoid additional charges, your order is not complete until you include a diagram of your booth and show us your drop location(s). The wireless network is an automated system. There is a \$10.00 Service Fee per device for all Manual Wireless Transactions. Print and Fax completed form to showNets at 928-222-3723. Optionally, you may e-Mail this form to pgillespie@shownets.net, and we will contact you to obtain your credit card information. If you have any questions regarding your order, please call Ted Frank at 800-310-4454. Select the Sales option. Once you are on-site and need technical support, select the Tech Support Option.

Are you planning to use 802.11 a/b/g wireless technologies in your booth? [] yes [] no
 Are you planning to use a Proxy/NAT/DHCP server in your booth? [] yes [] no

showNets, LLC * 12345 North 137th Way * Scottsdale, AZ
 480-314-7716 (Office) * 480-314-7717 (Fax) * pgillespie@shownets.net



Information and Conditions

showNets (Supplier) is the exclusive provider for wired and wireless network services at the Ontario Convention Center. This includes all exhibit halls, meeting rooms, exterior areas and temporary structures. Only the company (its officers, employees and agents) that orders service is authorized to use the Internet connection. This service cannot be re-sold or distributed to any other company or individual. Our rates are based on a per device charge. Each device attached to the showNets network must pay for networking service.

DISCLAIMER; LIMITATION OF LIABILITY; CUSTOMER'S RESPONSIBILITIES

SUPPLIER'S OBLIGATIONS UNDER THIS AGREEMENT ARE IN LIEU OF ALL WARRANTIES, EXPRESS OR IMPLIED. SUPPLIER WILL NOT BE LIABLE FOR INCIDENTAL, SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES, THIRD PARTY CLAIMS, LOSS OF PROFITS OR INCOME, OR LOSS OF USE OR OTHER BENEFITS, ARISING OUT OF OR IN CONNECTION WITH CUSTOMER'S USE OR INABILITY TO USE THE SERVICE HEREIN REQUESTED, OR FOR COMMERCIAL LOSS OF ANY KIND (INCLUDING LOSS OF BUSINESS OR PROFITS) WHETHER OR NOT SUPPLIER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGE OR LOSS. THE SERVICE IS PROVIDED ON AN "AS IS" BASIS. THIS IS IN LIEU OF ALL OTHER WARRANTIES, INCLUDING WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR ANY PARTICULAR PURPOSE. YOUR EXCLUSIVE REMEDY AND SHOWNETS MAXIMUM LIABILITY SHALL BE THE ACTUAL AMOUNT PAID TO SHOWNETS WITH RESPECT TO THE DEFICIENT SERVICES.

Customer and its exhibitors accept responsibility to ensure that all of their files are adequately duplicated and documented. Supplier is not responsible for Customer's failure to do so, or for the cost of reconstructing data stored on disc files, tapes, memories, etc., lost during the performance of service under this Agreement. Supplier will not be liable for loss of funds contained in, dispensed by, or associated with any Services under this Agreement. Supplier will not be responsible for failure to provide service due to strikes or causes beyond Supplier's reasonable control.

Services Order Request and Payment

THIS SERVICES ORDER MUST BE RECEIVED **WITH FULL PAYMENT AND/OR CREDIT CARD AUTHORIZATION** TWO WEEKS PRIOR THE START OF SHOW TO QUALIFY FOR THE ADVANCED RATE. Orders received inside of the two week period will be charged the standard rate. Both wireless access and on-site orders will go through our automated system and will require a credit card for payment. For a wired connection, booth location and location of the Network Connection must be identified to process your order. All monies are collected by showNets. All requests for credit or refund should be directed to showNets. Credit can not be given for service installed and not used. Refunds will not be granted for service installed and deemed inoperative due to faulty exhibitor equipment or off-site service problems. A \$35.00 service fee will be charged for all returned checks.

Services Installation And Equipment Use

1. For a wireless connection, the process is automated. Select the "showNets_OCC" SSID. Open a browser and enter the information requested, choose a service level and enter your credit card information. This is an automated system. **There is a \$10.00 Service fee per device for all Manual Wireless transactions.**
2. For a wired connection, you receive access to the Internet via a switched Ethernet connection utilizing one or more external Internet Service Providers. The available bandwidth is determined by your unique order. Note the Internet is a public domain. showNets has no control over nor is it responsible for the external network performance once the network traffic leaves the showNets network and traverses the outbound ISP's POP router.
3. showNets will provide a single Cat-5 ethernet cable, with a male RJ45 connector, to your booth, room or pedestal. This cable will connect to the ethernet adapter in your computer. All showNets IP addressing is via DHCP (Dynamic Host Configuration Protocol) or NAT (Network Address Translation) You will be assigned and limited to the number of connections you purchase when you place your order. Requests for static or routable addresses must be made in advance. A showNets technical services representative may contact you to review your specific needs prior to the event.
4. All devices you intend to connect to the network, in addition to the Initial Network Connection, require you to order one (1) Additional Network Connection for each device. If you require a switch or Cat-5 cabling you may provide your own or rent either from showNets. If you require assistance with set up or configuration of an item purchased from showNets that can also be purchased. Please see the front of the Order Form for details.
5. **Cancellation Policy: showNets must be notified in writing two (2) weeks prior to show date to cancel Internet Access Order. Orders placed within 2 weeks of the show are non-refundable.**

REMEMBER, ONE (1) CONNECTION MUST BE ORDERED FOR EACH MACHINE TO BE ATTACHED TO THE INTERNET. YOU WILL BE LIMITED TO THE SPECIFIC NUMBER OF CONNECTIONS YOU ORDER. ANY UNAUTHORIZED EQUIPMENT, INCLUDING BUT NOT LIMITED TO, ROUTERS, DHCP SERVERS, NAT SERVERS, PROXY SERVERS, WIRELESS ROUTERS, ACCESS POINTS, STREAMING APPLICATIONS OR VOIP APPLICATIONS WILL NOT BE ALLOWED TO ACCESS THE NETWORK. THESE VIOLATE SHOWNETS POLICY AND BEST PRACTICES AND WILL BE DISALLOWED FROM THE NETWORK UPON DETECTION UNLESS THERE IS PRIOR WRITTEN AUTHORIZATION FROM SHOWNETS. IF YOU REQUIRE ANY OF THESE SERVICES, WE WILL ACCOMMODATE YOUR REQUEST WITH A WRITTEN QUOTATION AFTER A TECHNICAL REVIEW OF YOUR ORDER.

For further assistance please contact showNets Event Services at 1-800-310-4454. You may also e-mail inquiries to sales@shownets.net or techhelp@shownets.net. If calling after normal business hours; please include your telephone number in your message so we may promptly return your call.